

# TOM LAMM, PMP

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As an information technology leader with expertise directing teams and projects for investment management and financial services firms, I apply project management best practices to create systems that exceed client expectations and achieve business goals. I invest time and resources in developing high performance teams that include seasoned developers and interns alike. With a coaching mentality and a collaborative spirit, I facilitate technical solutions from initial strategic planning to final delivery. Leveraging rigorous methodologies, I ensure that projects are well-crafted with clear milestone, schedules, and budgets. I have led teams to create state-of-the-art web portals providing data to our investors, implemented an anti-money laundering system, and expanded online capabilities.

**Project Management Methodologies:** Waterfall, Agile, Hybrid, XTreme

**Programming Languages:** C++, Java, PHP, JavaScript, HTML

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## CAREER EXPERIENCE

### Great Lakes Fund Solutions

2008 – Present

#### DIRECTOR OF INFORMATION TECHNOLOGY

Oversee information technology department within investment services and fund administration firm. Set department strategy, aligning technical projects with overall business goals and client expectations. Hire, lead and, develop technical team comprising experienced programmers and interns. Coordinate staffing, budget, and equipment resources to modernize firm's technical tools and systems.

- Led design, development, and launch of new web portal to provide investor, broker, and advisor access.
  - Led team to build, design, test, and deploy a state-of-the-art platform now key to attracting and retaining clients with a responsive, secure, and user-friendly design.
  - Enabled users to process new investment applications and create transfers and redemptions.
- Created 3-year business plan to drive decision making, improvements, and risk management roadmap, including disaster recovery planning, project management, and operations improvements.
- Built and grew formal intern program that now serves as the main pipeline for talent acquisition, integrating new interns into project teams and coaching on agile development methodologies.
- Implemented anti-money laundering system to maintain compliance with United States Treasury requirements to track and identify investors on the Office of Foreign Assets Control list.
- Developed and delivered system to produce investor distribution payments, accommodating payments including return of capital, simple payments, and interest payments.
- Restructured IT team by strengthening hiring standards, clarified team expectations, and infused culture with a sense of accountability.
- Lead 11-member development team (in-house and offshore) to convert existing investor portal to relational database, incorporate an external application program interface (API), and recreate entire back-end in Python (from PHP).

### Centrifusion | Osage Enterprises

1997 – 2008

#### PROJECT MANAGER | PROGRAMMER

Directed software and system development projects for a variety of clients with Centrifusion (consulting firm) and Osage Enterprises (sole proprietorship). Led entire project scope from initial requirements gathering to final delivery. Developed and secured new business opportunities to provide web marketing support, web development, and project management services to small businesses.

- Built custom solutions for British Petroleum to achieve data, information sharing, and reporting needs.
  - Designed template for 20 web sites that saved \$60K per site.

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- Integrated customization mechanisms into site development process to provide flexibility to internal customers while reducing development costs.
- Led international development team to standardize financial information reporting and consolidation, eliminating manual work and providing consistent data to main office.
- Navigated project and design constraints to deliver high-quality projects on-time and within budget that helped achieve business goals.
- Spearheaded Y2K remediation project for software and hardware used at Baxter Healthcare's Round Lake Facility (including office, lab, prototyping, and design tools).
  - Inventoried and prioritized all software and hardware to determine upgrades and replacements.
  - Completed project ahead of schedule after leading upgrade and replacement of mission-critical packages including software used to test donated blood for diseases.

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#### EDUCATION & CERTIFICATIONS

**BACHELOR OF BUSINESS ADMINISTRATION (PROJECTED: 2019)**  
**ASSOCIATE OF APPLIED SCIENCE, ELECTRONIC DATA PROCESSING**  
Southern Illinois University, Carbondale, IL

**PROJECT MANAGEMENT PROFESSIONAL | Project Management Institute**